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EXECUTIVE SUMMARY

Introduction

O.S. Title 74, Section 840-1.6A(5) provides that "the Administrator of the Office of Personnel Management shall conduct an analysis of the rates of pay prevailing in the state within the public and private sectors for comparable jobs and report the findings to the Governor, the President Pro Tempore of the Senate, and the Speaker of the House of Representatives no later than December 1 of each year. Such analysis shall include all forms of compensation including fringe benefits."

The Office of Personnel Management 2001 Annual Compensation Report meets the statutory requirements as outlined in Title 74. The report provides an analysis of the rates of pay in the competitive labor market and compares these rates with the State's current Merit System salary practices for classified employees. The report also provides an analysis of the fringe benefits or non-cash compensation programs found in the market and compares these programs with the State's fringe benefit package.

Compensation Activity

During the 2000 session, the Oklahoma Legislature passed several compensation-related bills that affected state agencies and employees.

Effective July 1, 2000, House Bill 1334 (section 3) amends the O.S. Title 74, Section 840-2.17 to authorize salary adjustments not to exceed 5% for permanent classified employees following career progression to a different job family level. Previously, the statue authorized this adjustment for probationary classified employees achieving permanent status following the initial probationary period and permanent classified employees successfully completing trial periods after promotion to a different job family.

Effective October 1, 2000, Senate Bill 959 (section 1) created non-codified new law to provide an annualized salary increase of \$2,000 to all state employees who were employed by the state on the last working day of September 2000. The bill also requires that permanent classified employees retain a certain percentage of the \$2,000 increase, if they are promoted to a higher paying position during certain increments of time.

Purpose and Scope of Annual Survey

Historically, the Office of Personnel Management annually conducts a salary and benefits survey of public and private employers located within the State of Oklahoma. With the implementation of SB 464, the "Classification and Compensation Reform Act of 1999" (CCRA), the purpose of the annual salary survey has taken on two main objectives:

- 1. to report the comparable salary and benefit information from data of applicable states and private sector companies; and
- 2. to place more emphasis on the comparison between the competitive labor market data and State of Oklahoma Merit System classified service salaries.

Purpose and Scope of Annual Survey (continued from page 3)

This year's report is directed to the market data gathered and the analysis of that data. The survey results show how the State of Oklahoma Merit System pay practices compare with the current labor market. Survey sources used for this year's salary and benefit analysis are:

- ➤ OPM 2001 State of Oklahoma Compensation Survey
- Central States Salary Survey (data from states contiguous to the State of Oklahoma)
- > The State Chamber Survey
- Southeastern States Salary Survey (data from states contiguous to the State of Oklahoma)
- Oklahoma Hospital Association Survey

(see Appendix, page 17 for a summary of each survey)

Average Salary Comparison (Direct Compensation)

An analysis of salary survey data submitted indicates that on average, classified employee salaries fell approximately 13.1% below the competitive labor market. Table 1 shows the average annual salary comparison between the State and the Market for benchmark jobs surveyed.

Table 1: Employee Average Salary Comparison

State of Oklahoma vs. Market

State of Oklahoma	<u>Market</u>	% Difference
As of October 1, 2000	As of July 1, 2000	
\$28,738 *	\$32,513	-13.1%

^{*} Figure includes projected average longevity payment for calendar year 2000 of \$1,410 (see Appendix, page 17)

Source: FY 2001 Multi-Survey Summary Report of Competitive Labor Market

Fringe Benefit Comparison (Indirect Compensation)

The State of Oklahoma offers a comprehensive employee benefit package. When compared with the competitive labor market, our package is quite competitive. Table 2 below displays the State's benefit package compared to the external labor market. For the purposes of this report, the average classified employee profile is defined as a classified employee with ten years of State service with insurance coverage for a spouse and two or more children, the same is assumed for the market.

Table 2: Average Employee Fringe Benefit Comparison

State of Oklahoma vs. Market*

	State of Oklahoma Benefit	State of Oklahoma Value	<u>Market</u> <u>Benefit</u>	<u>Market</u> <u>Value</u>
Health Care Benefit		\$4,951		\$4,552
Annual Leave Accrual	20 days	\$2,211	19 days	\$2,376
Sick Leave Accrual	15 days	\$1,658	14 days	\$1,751
Paid Holidays	10 days	\$1,105	8 days	\$1,000
Defined-Benefit Retirement Plan (employer contribution)	10%	\$2,874	7%	\$2,276
Defined-Contribution Retirement Plan	\$300	\$300	3%	\$975
Social Security	7.65%	\$2,199	7.65%	\$2,487
Workers' Compensation & Unemployment Insurance	1.0% approx.	\$287	1.0% approx.	\$325
TOTAL FRINGE BENEFITS		\$15,585		\$15,742

*Source: OPM 2001 State of Oklahoma Compensation Survey

State of Oklahoma	<u>Market</u>	<u>% Difference</u>
\$15,585	\$15,742	-1.0%

Total Compensation Profile

Total compensation is defined as the total value of the employee's direct and indirect compensation provided by the employer. For the purposes of this report, the average classified employee profile is defined as a classified employee with ten years of State service with insurance coverage for a spouse and two or more children (see Appendix, page 16 for Total Compensation calculation formulas).

Table 3: Average Employee Total Compensation Comparison

	1
State of Oklahoma vs. Marl	ket*

State of Oklahoma as of October 1, 2000	Market as of July 1, 2000	% Difference
\$44,596**	\$48,255	-8.2%

^{*}Sources: FY 2001 Multi-Survey Summary Report of Competitive Labor Market OPM 2001 State of Oklahoma Compensation Survey

^{**} Figure includes projected average longevity payment for calendar year 2000 of \$1,410 (see Appendix, page 17)

RECOMMENDATIONS

1. The Office of Personnel Management recommends an adjustment of up to 8.2% to move State of Oklahoma Merit System classified service employee total compensation towards the market.

Results of the 2001 Annual Compensation Report indicate that the State's Merit System salary practices are 13.1% below the market based on benchmark comparisons of average classified salaries and 8.2% below the market based upon a comparison of total compensation. Based on this information, it is recommended that State of Oklahoma classified employees receive an increase in compensation of up to 8.2% Based on a classified employee payroll of approximately \$775 million, the cost of providing the following percentage increases to classified employee salaries can be estimated:

Base Salary Adjustment	Approximate Cost
2.5%	\$19,375,000
5.0%	\$38,750,000
7.5%	\$58,125,000
8.2%	\$63,550,000

If the recommended adjustments were to be considered for both classified and unclassified employees, the associated costs could be estimated based on an approximate annual payroll of \$1.16 billion:

Base Salary Adjustment	Approximate Cost
2.5%	\$28,950,000
5.0%	\$57,900,000
7.5%	\$87,000,000
8.2%	\$95,120,000

2. The Office of Personnel Management recommends legislative authority to implement pay-for-performance.

Senate Bill 464 contained provisions for the implementation of several pay movement mechanisms that have created more flexibility for agency management for employee compensation. The use of pay movement mechanisms involving market adjustments, lateral transfers, skill-based pay adjustments, equity-based adjustments, career progression increases, and probationary/trial period increases must be reported annually to the Office of Personnel Management no later than January 1. A pay movement mechanism report was published in January 2000 for actual costs incurred from November 1999 and December 1999. The upcoming 2001 Pay Movement Mechanism Report will provide information on costs resulting from the use of pay movement mechanisms by agencies occurring during the past 12-month period of January 1, 2000 and December 31, 2000.

One important component of the legislation increase was omitted: pay for performance compensation. With the implementation of the CCRA, and the use of the Performance Management Process (PMP) employee job performance system, pay for performance

completes the package of new pay movement mechanisms and employee evaluation methodology. According to extensive research conducted by OPM, it has been shown.

2. The Office of Personnel Management recommends legislative authority to implement pay-for-performance. (continued from page 8)

that pay does motivate employee performance and that pay for performance is a predominant pay practice in both public and private organizations

For additional information regarding pay for performance, please refer to the <u>Office of Personnel Management Report to the Legislative Interim Study Committee on Pay for Performance 99S-021 and 99H-043.</u>

SURVEY FINDINGS

Methodology

The State of Oklahoma has a broad range of occupations. We compete for human resources with both public and private sector organizations operating in various industries. Our compensation survey analysis focuses on the rates of pay offered by public and private sector organizations operating within our state, and on public sector organizations in our surrounding or contiguous states. It is within these boundaries that our competitive labor market exists. In keeping with a single market philosophy, the following market data sources were used in the salary analysis in this report: OPM 2001 State of Oklahoma Compensation Survey, Central States Salary Survey (contiguous states only), Oklahoma Hospital Association Survey, Southeastern States Salary Survey (contiguous states only), and The State Chamber Survey (see Appendix, page 17).

"<u>Market"</u>: The State of Oklahoma's competitive labor market is comprised of public and private sector organizations operating within our state and public sector organizations in our surrounding or contiguous states (Arkansas, Colorado, Kansas, Louisiana, Missouri, New Mexico, and Texas).

Market Pay Analysis

An analysis of the competitive market salary survey data indicates that on average, classified employee salaries fell approximately 13.1% below the competitive labor market for benchmark jobs surveyed. A comparison of classified employee salaries and market salaries is represented below in Table 4.

Table 4: Employee Average Salary Comparison

State of Oklahoma vs. Market*

State of Oklahoma As of October 1, 2000	Market As of July 1, 2000	% Difference
\$28,738 **	\$32,513	-13.1%

^{*}Source: FY 2001 Multi-Survey Summary Report of Competitive Labor Market

^{**} Figure includes projected average longevity payment for calendar year 2000 of \$1,410 (see Appendix, page 17)

FRINGE BENEFITS

Fringe Benefits Practices

The State of Oklahoma provides a highly competitive and progressive employee benefit package which includes such benefits as vacation days, sick days, two retirement plans, and paid holidays. The employee health insurance program is a very progressive cafeteria plan under which each eligible employee is allotted a monthly benefit allowance with which they must purchase the four (4) core benefits of **health**, **dental**, **life**, **and disability insurance**. Employees may choose from any of 4 available HMO plans or select the Sooner HealthChoice plan option. The benefit allowance amounts are based on dependent coverage choices made by the employee and range from \$262.19 to \$412.54 per month (see Appendix, page 18). If an employee does not spend the total benefit allowance, the excess amount is paid to the employee and is taxed as income.

Fringe benefits are normally defined in the following manner:

- 1. <u>Paid Leave</u>: includes vacation days, sick days, paid holidays, and other paid time off.
- 2. <u>Insurance Costs</u>: includes health, dental, life, short and long term disability, or salary continuation.
- 3. <u>Employer Retirement Contributions</u>: includes employer contributions on behalf of employees for defined-benefit and defined-contribution pension plans.
- 4. <u>Legally Required Benefits</u>: includes Social Security and Medicare, federal and state unemployment insurance, workers' compensation and state temporary disability insurance.

Table 5: State of Oklahoma Employee Benefits Package

Health Care Benefit Allowance	\$262.19 to \$412.54 per month
Annual Leave Accrual (after 1 year)	10 - 15 days
Sick Leave Accrual	15 days
Paid Holidays	10 days
Defined-Benefit Plan	Yes (10% employer contribution) (3.0% - 3.5% employee contribution)
Defined-Contribution Plan	Yes (\$25 per month matching funds from the state)
Social Security	7.65%
Workers' Compensation & Unemployment Insurance	1.0% (approximately)*

^{*} Workers' Compensation premiums vary by occupation.

Employee Fringe Benefit Comparison

Table 6: Employee Fringe Benefit Comparison

State of Oklahoma vs. Market*

	State of Oklahoma	<u>Market</u>
Vacation Days (after 1 year)	10-15 days	12 days
Sick Days	15 days	14 days
Paid Holidays	10 days	8 days
Retirement:		
Defined Benefit Plan	Yes	Yes
Defined Contribution Plan	Yes	Yes
Contribution Match	Yes	Yes
Health Care:		
Medical Insurance	Yes	Yes
Dental Insurance	Yes	Yes
Life Insurance	Yes	Yes
Disability Insurance	Yes	Yes

^{*}Source: OPM 2001 State of Oklahoma Compensation Survey

Vacation Days

Table 7: Vacation Days

State of Oklahoma vs. Market*

Annual Leave/Vacation	State of Oklahoma	<u>Market</u>
Number of days after 1 year	10 - 15	12
Number of days after 5 years	15 - 18	16
Number of days after 10 years	20	19
Number of days after 15 years	20	21
Number of days after 20 years	25	22

^{*}Source: OPM 2001 State of Oklahoma Compensation Survey

> 77% of organizations surveyed allow some form of annual leave/vacation accrual from year to year.

Sick Days

Table 8: Sick Days

State of Oklahoma vs. Market*

Sick Days	State of Oklahoma	<u>Market</u>
Number of days provided each year	15	14

^{*}Source: OPM 2001 State of Oklahoma Compensation Survey

> 83% of organizations surveyed allow some form of sick leave accrual from year to year

Employer-Sponsored Retirement Plans*

Conceptually, an individual's retirement savings is viewed as a three-legged stool consisting of the following components:

- 1. Employer-Sponsored Retirement Plans (defined-benefit and defined-contribution plans),
- 2. Social Security, and
- 3. Personal Savings

<u>Defined-Benefit Plan</u>: A defined-benefit plan is an employer-sponsored plan in which an employer promises to provide a specific level of retirement benefit upon an employee's retirement.

<u>Defined-Contribution Plan</u>: A defined-contribution plan is an employer-sponsored plan in which an employer and/or employee contribute a specified amount to the employee's account.

- The State of Oklahoma provides both a defined-benefit and defined-contribution plan.
- ➤ The State of Oklahoma provides \$25/month in matching funds to employee's opting to participate in the defined-contribution plan.

A survey of the competitive labor market revealed the following about employer sponsored retirement savings plans:

- > 78% of the organizations surveyed provide a defined-benefit plan.
- > 82% of the organizations surveyed provide a defined-contribution plan.
- ➤ 68% of the organizations surveyed provide either a dollar or percentage match to the define-contribution plan.

^{*}Source: OPM 2001 State of Oklahoma Compensation Survey

APPENDIX

Projected Average Longevity Payment

The projected average longevity payment was calculated from a standard batch report generated by the state's mainframe personnel information system or StatePer. The report generates a projected longevity payroll for any 12-month period in question by querying employee longevity dates and projected payments. The report then summarizes a projected annual longevity payroll and provides the number of eligible employees. The projected amount identified in this report (\$1,410) was calculated in the following manner:

Calculation:

Projected Longevity payroll (1/1/00 through 12/31/00)=\$35,745,964 Number of Eligible Employees = 25,346 \$35,745,964/25,346=\$1,410.32 (\$1,410)

Market Data Sources ("Market") Information

OPM 2001 State of Oklahoma Compensation Survey: This salary/benefits survey was conducted by the compensation division of the State of Oklahoma's Office of Personnel Management. The salary portion of the survey covered a total of 52 classified benchmark jobs. The survey was sent to public and private sector organizations operating in Oklahoma, and public sector organizations in states surrounding or contiguous to Oklahoma. Forty-five (45) organizations participated in this survey. Salary data is current as of July 2000.

Central States Salary Survey (data from states contiguous to the State of Oklahoma): This survey is conducted annually by members of the Central States Salary Conference. The consortium is composed of 25 member states located in the central and northwest regions of the United States. For comparative purposes, the State of Oklahoma recognizes only those member states which are contiguous to our state. There are seven (7) Oklahoma contiguous states [Arkansas, Colorado, Kansas, Louisiana, Missouri, New Mexico, and Texas] that participate in the Central States Salary Survey. The salary portion of the survey covered a total of 171 benchmark jobs. Salary data is current as of July 2000.

Southeastern States Salary Survey (data from states contiguous to the State of Oklahoma): This survey is conducted annually by members of the Southeastern States Salary Conference. The consortium is composed of 14 member states located in the southeastern region of the United States. For comparative purposes, the State of Oklahoma recognizes only those member states which are contiguous to our state. Three (3) of the seven (7) contiguous states participate in the Southeastern States Salary Survey: Arkansas, Louisiana, and Missouri. The salary portion of the survey covered a total of 111 benchmark jobs. Salary data is current as of July 2000.

The State Chamber Survey: This salary/benefits survey was commissioned by The State Chamber, Oklahoma's Association of Business and Industry. The survey was conducted by The Quorum Group, an independent compensation consulting firm. Wage and salary data was collected from 97 organizations employing more than

30,000 people in the state of Oklahoma. The salary portion of the survey covered a total of 73 benchmark jobs. Salary data is current as of June 2000.

Oklahoma Hospital Association: This salary survey is conducted biannually by the Oklahoma Hospital Association. Surveys are distributed to each of the 125 hospitals in the State of Oklahoma. This year, 85 of the 125 hospitals responded to the survey. The salary portion of the survey covered a total of 17 benchmark jobs. Salary data is current as of January 2000.

Employee Benefit Allowance

Each State of Oklahoma benefit eligible employee (works 1,000 or more hours per year per O.S. 74:1303(G)) receives an allotted monthly benefit allowance with which they must purchase the four (4) core benefits of **health**, **dental**, **life**, **and disability insurance**. The benefit allowance amounts are based on dependent coverage choices made by the employee. The current benefit allowances, as of July 1, 2000 (FY 2001), are as follows:

Employee only	\$262.19
Employee & spouse	\$331.16
Employee & 1 child	\$283.42
Employee & 2 or more children	\$306.07
Employee, spouse & 1 child	\$389.89
Employee, spouse & 2 or more children	\$412.54

Total Compensation Calculation Formulas

Direct Compensation: This is the basic compensation an employee receives, usually as a wage or salary. In this report, direct compensation is represented as employee average salary.

☼ Example:

State of Oklahoma (classified employee) \$28,738 Market: \$32,513

Health Care Benefit Allowance: The State of Oklahoma employee health care benefit allowance was computed by multiplying the allowance allotted for a spouse and two or more children by 12. The "market" benefit was computed by utilizing the percent of payroll spent on the four (4) core benefits. The data gathered in the OPM 2000 State of Oklahoma Compensation Survey showed that on average, the market spent 14% of their total payroll on the four (4) core employee benefits.

Example: Health Care Benefit Allowance for the "market" employee was calculated in the following manner:

 $$32,513 \times .14 = $4,552$

<u>Paid Leave</u>: The employee average salary was divided by 260, the number of working days in a calendar year to arrive at the employee's daily wages. The daily wage rate was then multiplied by the number of paid leave days to arrive at a value. This

calculation formula was used to compute the value of Annual Leave, Sick Leave, and Paid Holidays.

Example: Annual Leave for the State of Oklahoma employee was calculated in the following manner:

\$28,738/260 = \$110.53 \$110.53 X 20 days = \$2,211

<u>Defined-Benefit Retirement Plan</u>: The employee salary was multiplied by the employer contribution rate.

Example: Defined-Benefit contributions for the State of Oklahoma employee were calculated in the following manner:

 $28,738 \times .1 = 2,874$

<u>Defined-Contribution Retirement Plan:</u> For the State of Oklahoma employee, the employer provided a matching dollar amount of \$25 per month or \$300 annually. The majority of the "market" employers provide a percentage match of 50% capped at 3% of gross. That amount was calculated based on the "market" employee contributing 6% of their annual salary to the defined-contribution plan (usually a 401(k) Plan).

- **Example:** "Market" employee donating 6% of annual salary with a 50% match from the employer capped at 3% of gross.
- > \$32,513 X .03 = \$975
- **Social Security:** The employee average salary was multiplied by .0765.
- **Example:** Social Security for the State of Oklahoma employee was calculated in the following manner:
- > \$28,738 X .0765 = \$2,199
- Workers' Compensation & Unemployment Insurance: the employee average salary was multiplied by .01.
- **Example:** The amount for State of Oklahoma employee was calculated in the following manner:

 $28,738 \times .01 = 287$

FY 2001 Multi-Survey Benchmark Jobs (215)

 There are 138 Job Family Descriptors listed below representing 16,241 state employees.

```
ACCOUNTANT I
D14A
D14B
               ACCOUNTANT II
D14C
               ACCOUNTANT III
D14D
               ACCOUNTANT IV
D50A
               ACCOUNTING TECHNICIAN I
D50B
               ACCOUNTING TECHNICIAN II
D50C
               ACCOUNTING TECHNICIAN III
D50D
               ACCOUNTING TECHNICIAN IV
               ADMINISTRATIVE ASSISTANT I
F17A
               ADMINISTRATIVE ASSISTANT II
F17B
E31B
               ADMINISTRATIVE HEARING OFFICER II
E22A
               ADMINISTRATIVE LIBRARIAN I
E16A
               ADMINISTRATIVE TECHNICIAN I
               ADMINISTRATIVE TECHNICIAN II
E16B
               ADMINISTRATIVE TECHNICIAN III
E16C
E16D
               ADMINISTRATIVE TECHNICIAN IV
Y14B
               ADVANCE PRACTICE NURSE II
I 13B
               AGRICULTURAL MARKET DEVELOPMENT COORDINATOR II
T40A
               AIRPLANE PILOT I
               ALCOHOL AND DRUG COUSELOR II
X23B
               AUDITOR I
D12A
               AUDITOR II
D12B
D12D
               AUDITOR IV
F47B
               AUTOMOTIVE/ENGINE MECHANCIC II
D21C
               BUDGET ANALYST (OSF) III
D21D
               BUDGET ANALYST (OSF) IV
D20D
               BUDGET ANALYST IV
D30A
               BUSINESS MANAGER I
D30C
               BUSINESS MANAGER III
F44A
               CARPENTER I
H21B
               CASE MANAGER II
752B
               CHAPLAIN II
               CHIFF ARCHITECT I
F69A
H24C
               CHILD CARE LICENSING SPECIALIST III
H23B
               CHILD WELFARE SPECIALIST II
               CIVIL RIGHTS ADMINISTRATOR II
C10B
C10C
               CIVIL RIGHTS ADMINISTRATOR III
X14B
               CLINICAL LABORATORY SCIENTIST II
X14D
               CLINICAL LABORATORY SCIENTIST IV
H27B
               CLINICAL SOCIAL WORKER II
               COMPUTER AIDED DRAFTING AND DESIGN III
T10C
F45B
               CONSTRUCTION/MAINTENANCE ADMINSTRATOR II
F41C
               CONSTRUCTION/MAINTENANCE TECHNICIAN III
F14B
               CONTRACTING AND ACQUISITIONS AGENT II
               CONTRACTING AND PROCUREMENT OFFICER III
F10C
120B
               CORRECTIONAL CASE MANAGER II
               CORRECTIONAL SECURITY OFFICER II
110B
110C
               CORRECTIONAL SECURITY OFFICER III
110D
               CORRECTIONAL SECURITY OFFICER IV
H15B
               COUNTY DIRECTOR II
E13B
               CUSTOMER SERVICE REPRESENTATIVE II
X19A
               DENTAL CARE HYGIENIST I
Z12B
               DIRECT CARE SPECIALIST II
712C
               DIRECT CARE SPECIALIST III
K11B
               DISABILITY DETERMINATION SPECIALIST II
G14B
               DRIVER'S LICENSE EXAMINER II
F35B
               DUPLICATING FOUIPMENT OPERATOR II
               EDUCATIONAL CONSULTANT I
Z16A
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F75A FLECTRICIAN I F75B ELECTRICIAN II F75D ELECTRICIAN IV W16B EMPLOYMENT SECURITY FRAUD INVESTIGATOR II S10B ENGINEER INTERN II S10D ENGINEER INTERN IV S12B ENGINEERING MANAGER II S12D ENGINEERING MANAGER IV R25B ENVIRONMENTAL PROGRAMS MANAGER II R20A ENVIRONMENTAL PROGRAMS SPECIALIST I R20B ENVIRONMENTAL PROGRAMS SPECIALIST II R20C ENVIRONMENTAL PROGRAMS SPECIALIST III ENVIRONMENTAL PROGRAMS SPECIALIST IV R20D R₁₀A ENVIRONMENTAL/CHEMICAL LABORATORY SPECIALIST I R10D ENVIRONMENTAL/CHEMICAL LABORATORY SPECIALIST IV F78A EQUIPMENT OPERATOR I D33B FINANCIAL MANAGER/COMPTROLLER II G19C FINGERPRINT SPECIALIST III J41A FIRE PREVENTION AND SECURITY OFFICER I Z21C FOOD SERVICE MANAGER III Z20A FOOD SERVICE SPECIALIST I Z20B FOOD SERVICE SPECIALIST II L24A FORESTER I L24B FORESTER II E43A GRAPHIC ARTIST I X20A HEALTH EDUCATOR I X20B HEALTH EDUCATOR II X29D HEALTH FACILITY SURVEYOR IV X10A HEALTH INFORMATION TECHNICIAN I X10C HEALTH INFORMATION TECHNICIAN III U11C HISTORIC FACILITY MANAGER III U12B HISTORICAL COLLECTIONS SPECIALIST II F50A HOUSEKEEPING/CUSTODIAL WORKER I F50B HOUSEKEEPING/CUSTODIAL WORKER II C30A HUMAN RESOURCES ASSISTANT C31A HUMAN RESOURCES MANAGEMENT SPECIALIST I C31B HUMAN RESOURCES MANAGEMENT SPECIALIST II C31D HUMAN RESOURCES MANAGEMENT SPECIALIST IV C32A HUMAN RESOURCES PROGRAMS MANAGER I C32C HUMAN RESOURCES PROGRAMS MANAGER III B32B INFORMATION SYSTEMS ADMINISTRATOR II B32C INFORMATION SYSTEMS ADMINISTRATOR III B51A INFORMATION SYSTEMS APPLICATIONS SPECIALIST I B51B INFORMATION SYSTEMS APPLICATIONS SPECIALIST II B51C INFORMATION SYSTEMS APPLICATIONS SPECIALIST III B51D INFORMATION SYSTEMS APPLICATIONS SPECIALIST IV B52E INFORMATION SYSTEMS DATA MANAGEMENT ANALYST V B31A INFORMATION SYSTEMS MANAGER I B31B INFORMATION SYSTEMS MANAGER II B31C INFORMATION SYSTEMS MANAGER III B21A INFORMATION SYSTEMS NETWORK MANAGEMENT SPECIALIST I B21B INFORMATION SYSTEMS NETWORK MANAGEMENT SPECIALIST II B21C INFORMATION SYSTEMS NETWORK MANAGEMENT SPECIALIST III B21D INFORMATION SYSTEMS NETWORK MANAGEMENT SPECIALIST IV B30B INFORMATION SYSTEMS OPERATING SYSTEM SPECIALIST II B30C INFORMATION SYSTEMS OPERATING SYSTEM SPECIALIST III B30D INFORMATION SYSTEMS OPERATING SYSTEM SPECIALIST IV B10B INFORMATION SYSTEMS OPERATIONS SPECIALIST II B10C INFORMATION SYSTEMS OPERATIONS SPECIALIST III B10D INFORMATION SYSTEMS OPERATIONS SPECIALIST IV B10E INFORMATION SYSTEMS OPERATIONS SPECIALIST V B40C INFORMATION SYSTEMS PLANNING SPECIALIST III B55B

B₂0A

INFORMATION SYSTEMS SERVICES COORDINATOR II INFORMATION SYSTEMS TELECOMMUNICATIONS TECHNICIAN I

```
B20B
               INFORMATION SYSTEMS TELECOMMUNICATIONS TECHNICIAN II
A11B
               INSURANCE CLAIMS ADJUSTER II
Z51B
               JUVENILE SPECIALIST II
J17B
               LABOR COMPLIANCE OFFICER II
X13A
               LABORATORY TECHNICIAN I
X13B
               LABORATORY TECHNICIAN II
X13C
               LABORATORY TECHNICIAN III
F79A
               LAW ENFORCEMENT COMMUNICATIONS SPECIALIST I
G15A
E21B
               LIBRARIAN II
E20B
               LIBRARY TECHNICIAN II
Y11A
               LICENSED PRACTICAL NURSE I
Y11B
               LICENSED PRACTICAL NURSE II
F54A
               LIGHT VEHICLE DRIVER I
Z30B
               LINEN AND CLOTHING SPECIALIST II
E49A
               MANAGEMENT ANALYST I
K15A
               MANUAL SIGN LANGUAGE SPECIALIST I
F21A
               MATERIEL MANAGEMENT OFFICER I
F20A
               MATERIEL MANAGEMENT SPECIALIST I
F20B
               MATERIEL MANAGEMENT SPECIALIST II
F20D
               MATERIEL MANAGEMENT SPECIALIST IV
F74B
               MECHANICAL SYSTEMS TECHNICIAN II
E19A
               MEDICAL TRANSCRIPTIONIST I
V14B
               MOTOR VEHICLE ENFORCEMENT OFFICER II
P15A
               NATURALIST I
Y13A
               NURSING MANAGER I
Y13B
               NURSING MANAGER II
Z25B
               NUTRITION THERAPIST II
Z25C
               NUTRITION THERAPIST III
X33C
               OCCUPATIONAL THERAPIST III
M32C
               OIL AND GAS FIELD INSPECTOR III
P25B
               PARK MANAGER II
P25D
               PARK MANAGER IV
P20B
               PARK RANGER II
Y10A
               PATIENT CARE ASSISTANT I
Y10B
               PATIENT CARE ASSISTANT II
Y10C
               PATIENT CARE ASSISTANT III
X26B
               PHARMACIST II
X25B
               PHARMACY TECHNICIAN II
E50A
               PHOTOGRAPHER I
E49C
               PHYSICAL PLANT OPERATOR III
X34C
               PHYSICAL THERAPIST III
E48C
               PLANNING COORDINATOR III
               PLANNING/OVERSIGHT SPECIALIST I
H51A
F76B
140B
               PROBATION AND PAROLE OFFICER II
140D
               PROBATION AND PAROLE OFFICER IV
S11A
               PROFESSIONAL ENGINEER I
S11B
               PROFESSIONAL ENGINEER II
S11C
               PROFESSIONAL ENGINEER III
H10B
               PROGRAMS MANAGER II
H10D
               PROGRAMS MANAGER IV
H10E
               PROGRAMS MANAGER V
X31B
               PSYCHOLOGICAL CLINICIAN II
X31D
               PSYCHOLOGICAL CLINICIAN IV
X43A
               PUBLIC HEALTH ADMINISTRATOR I
X17A
               PUBLIC HEALTH SPECIALIST I
X17D
               PUBLIC HEALTH SPECIALIST IV
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X36B RECREATION THERAPIST II
Y12A REGISTERED NURSE I

PUBLIC INFORMATION MANAGER II

PUBLIC INFORMATION OFFICER I

PUBLIC INFORMATION OFFICER II

PUBLIC UTILITY REGULATORY ANALYST III

E45B

E44A

E44B

M40C

Y12B	REGISTERED NURSE II
Y12C	REGISTERED NURSE III
K23B	REHABILITATION OF THE BLIND SPECIALIST II
V17B	REVENUE COMPLIANCE EXAMINER II
J31B	SAFETY CONSULTANT II
E24A	SECRETARY I
E24B	SECRETARY II
E24D	SECRETARY IV
H20B	SOCIAL SERVICES SPECIALIST II
H20C	SOCIAL SERVICES SPECIALIST III
H20D	SOCIAL SERVICES SPECIALIST IV
X22B	SPEECH-LANGUAGE PATHOLOGIST II
E46C	STATISTICAL RESEARCH SPECIALIST III
X11B	THERAPEUTIC/MEDICAL AIDE II
X12A	THERAPEUTIC/MEDICAL ASSISTANT I
X12B	THERAPEUTIC/MEDICAL ASSISTANT II
C41A	TRAINING SPECIALIST I
C41B	TRAINING SPECIALIST II
T22C	TRANSPORTATION SPECIALIST III
T22D	TRANSPORTATION SPECIALIST IV
T21C	TRANSPORTATION TECHNICIAN III
K21A	VOCATIONAL REHABILITATION SPECIALIST I
K21B	VOCATIONAL REHABILITATION SPECIALIST II
K28A	VOCATIONAL TRAINING INSTRUCTOR I

WORKFORCE SERVICES SPECIALIST II

WORKFORCE SERVICES SPECIALIST III

WORKFORCE SERVICES SPECIALIST IV

F48A W10B

W10C

W10D