

Fall 2018 HCM Training Schedule – Tulsa

Date	Workshop Name	Location
October 2018		
10/2	State Certified Facilitator Program	OSU - Tulsa Room 108
10/5	When an Incident Happens: How Should it be Reported	OSU - Tulsa Room 104
10/19	Performance Management Process (PMP)	OSU - Tulsa Room 108
10/19	How to Investigate Incidents	OSU - Tulsa Room 110
10/25	Time Management and Goal Settings	OSU - Tulsa Room 110
10/30	Principles of Financial and Retirement Planning (OPERS)	OSU - Tulsa Room 110
November 2018		
11/8	Ethics in Public Management	OSU - Tulsa Room 110
11/9	Productive Meetings for Better Results	OSU - Tulsa Room 119
11/13	Managing Conflict	OSU - Tulsa Room 110
11/15	Reducing Cost by Reducing Incidents	OSU - Tulsa Room 104
11/28	Defensive Driving	OSU - Tulsa Room 104
December 2018		
12/5	Customer Service: A Lost Art	OSU - Tulsa Room 104
12/12	Progressive Discipline	OSU - Tulsa Room 104
12/18-12/19	Behavior and Emergency Response (2-day)	OSU - Tulsa Room 104