To aid in these responsibilities, most cabinets have helped establish IT governance bodies to identify partnership opportunities among member agencies, establish and adopt state standards, and avoid duplication of systems and expenses.

Every year, ITCCA mandates all agencies report technology assets, projects, people and more to the state CIO. Such reporting provides the information needed to improve technology decisions and strategies to better support Oklahoma agencies and the citizens they serve.

In the coming weeks, we will publish the first post-Unification IT Strategic Plan. We will partner with the agencies we serve to align initiatives to better support state employees and Oklahoma citizens. We will continue to strive for cost savings to help our agencies use technology to better meet their respective missions.

With coordination, Oklahoma can move from unification of technology, financial and administrative services to strategic investments that reduce taxpayers cost. No more working in silos, Oklahoma can now coordinate on our journey to be technology leaders and innovators for our citizens.

Respectfully,

Bob Reese
Chief Information Officer

As we bring fiscal year 2017 to a close, we finalize an important chapter of our journey, the consolidation of mandated agencies.

Consolidation of technology, financial and administrative services is not a unique idea in state government. Most states have consolidated technology services across their agencies, including our neighboring states of Missouri, New Mexico, Colorado and Texas.

In Oklahoma, state leadership had the foresight to recognize technology consolidation as a necessary step to position Oklahoma to accomplish initiatives of which other states can only dream. In 2011, they passed the Information Technology Consolidation and Coordination Act (ITCCA), which set in motion the consolidation of IT for executive branch, appropriated agencies and more than 30 voluntary agencies. The estimated reduced spending and projected savings for these agencies is currently more than $328 million.

This was a large endeavor for Oklahoma to take on, and I am proud of the strides we have made toward unifying technology, strengthening cybersecurity and building a solid foundation to further the state’s priorities.

Today as we draw this chapter to a close, we shift focus to the coordination aspects of the act and its importance. These include being the shared services provider to all state agencies, evaluating the need for and the implementation of new shared services, overseeing technology investments and establishing state standards to further reduce costs and increase the value of IT.

As outlined in ITCCA, shared services provide the structure needed for moving forward with strategic investments in technology. ITCCA further asserts all state agencies should use shared services offered by OMES including, among others, data center, network, communication, email and security. Unification has made this possible.

As the State of Oklahoma CIO, my role is to be ever vigilant with the oversight of the state’s IT investments. Oversight as expressed in ITCCA includes not just unified agencies and those that receive state appropriated funding, but all state agencies. This includes non-appropriated agencies, such as boards and commissions.
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
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<tbody>
<tr>
<td>IS Feature</td>
<td>1.1</td>
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<tr>
<td>IS News</td>
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<tr>
<td>Summary of Unification</td>
<td>3.1</td>
</tr>
<tr>
<td>Spotlight</td>
<td>4.1</td>
</tr>
</tbody>
</table>
Oklahoma legislators had the foresight in 2011 to see technology consolidation as a necessary step towards building a better future for the State of Oklahoma. The Information Technology Consolidation and Coordination Act, also known as House Bill 1304, set in motion the unification of 77 of the 78 mandated agencies by the end of fiscal year 2017 and more than 30 voluntary agencies at an estimated reduced spending and projected savings of more than $328 million, increased state cybersecurity, reduced footprints and added efficiency.

Before we close the chapter on mandated agency consolidation, let us take a moment and pause to review the history, steps, legislation, results and future outcomes of the act.
Why consolidate?
In 2009, the Legislature passed the Oklahoma Information Services Act, creating the position of Chief Information Officer and mandating an assessment of all technology and telecommunication assets and services (IT Modernization Study). The study found:

- An inability to leverage buying power across state government.
- The over-provisioning of IT infrastructure and human capital resources as each agency incorporated its surge capacity into its design and procurement.
- Expensive integration requirements to share data across agencies.
- Significant risks due to a lack of maturity in basic processes including backup, fault tolerance and disaster recovery.

The Legislature enacted the Information Technology Consolidation and Coordination Act in 2011. ITCCA charged the Office of Management and Enterprise Services with increasing the effectiveness and efficiency of the state’s IT services. The goals were:

- Reduce the size of government.
- Improve transparency of IT spending.
- Increase accountability of IT activities and services.

ITCCA outlines several shared services for appropriated and non-appropriated agencies:

- Data Center services
- Networking services
- Communication and intercommunication systems
- Electronic mail systems
- Data and network security systems
- Payroll
- Employee leave system
- Human resources
- Accounts receivable
- Accounts payable
- Purchasing system
- Budgeting system
- Enterprise Learning Management (ELM)
- Budget request system
- Asset management
- Projects, grants and contracts, including federal billing

What is unification?
After nearly three years of consolidation, and half of the mandated agencies completed, OMES refined its approach to consolidation in the form of IT Unification – a more robust model that helped to advance the ongoing consolidation process. Unique to the State of Oklahoma, unification creates an improved consolidation model to meet the needs of our partner agencies with three tools:

- **Consolidation** emphasizes efficiencies through adherence to existing state IT standards and solutions.
- **Integration** provides value-added solutions for agencies that complement existing state IT standards.
- **Incorporation** creates opportunities to review and replace state IT standards when better solutions are discovered within agencies.
Is unification complete?
Consolidation for 77 of the 78 mandated agencies has been completed. While consolidation and improvement of technology, financial and administrative services continues, the agency-mandated consolidation by ITCCA has been completed for 110 state agencies and counting.

To fulfill legislation, OMES completed the following for each unified agency:

- An assessment of current technology.
- Review of IT assets including servers, network devices and asset documentation.
- Movement of IT personnel to the OMES Information Services reporting structure and teams according to needs.
- Establish use of OMES Service Desk to report service needs, to integrate and identify IT incidents, case resolution and approval.

Execution of MSA utilizing post-unification rate model.

<table>
<thead>
<tr>
<th>Agency</th>
<th>Conservation Commission, Oklahoma</th>
<th>Homeland Security, Oklahoma Office of</th>
<th>Medicolegal Investigations, Board of</th>
<th>Science and Technology, Oklahoma Center for the Advancement of (OCAST)</th>
</tr>
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<tr>
<td>Able Tech, Oklahoma</td>
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<td>Agriculture, Food and Forestry, Department of</td>
<td>Consumer Credit, Commission on</td>
<td>Horse Racing Commission, Oklahoma</td>
<td>Merit Protection Commission</td>
<td>Self-Insurance Guaranty Fund Board</td>
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<tr>
<td>Alcoholic Beverage Laws Enforcement (ABLE) Commission</td>
<td>Corporation Commission, Oklahoma</td>
<td>Hospitals Authority, University</td>
<td>Mines, Department of</td>
<td></td>
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<tr>
<td>Anatomical Board of the State of Oklahoma</td>
<td>Disability Concerns, Office of</td>
<td>Human Rights Commission (No longer exists.)</td>
<td>Multiple Injury Trust Fund</td>
<td>Tax Commission, Oklahoma</td>
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<td>Arts Council, Oklahoma</td>
<td>Education Quality and Accountability, Office of</td>
<td>Human Services, Department of</td>
<td>Narcotics and Dangerous Drugs Control, Oklahoma Bureau of</td>
<td>Teacher Preparation Commission (Part of OSDE )</td>
</tr>
<tr>
<td>Athletic Commission, Oklahoma State</td>
<td>Education, State Department of</td>
<td>Indigent Defense System, Oklahoma</td>
<td>Native American Cultural and Education Authority</td>
<td>Tourism and Recreation Department, Oklahoma</td>
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<tr>
<td>Attorney General</td>
<td>Emergency Management, Oklahoma Department of</td>
<td>Investigation, Oklahoma State Bureau of (OSB)</td>
<td>OMES-Employees Group Insurance Board</td>
<td>Transport, Department of</td>
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<td>Behavioral Health Licensure, State Board</td>
<td>Employees Benefits Council, Oklahoma State (Part of OMES.)</td>
<td>J.D. McCarty Center for Children with Developmental Disabilities</td>
<td>Pardon and Parole Board</td>
<td>Treasurer, Office of the State</td>
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<tr>
<td>Bond Advisor, Oklahoma State</td>
<td>Environmental Quality, Department of</td>
<td>J.M. Davis Memorial Commission</td>
<td>Personnel Management Office (Part of OMES.)</td>
<td>Veterans Affairs, Oklahoma Department of</td>
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<tr>
<td>Capital Investment Board, Oklahoma</td>
<td>Finance Authority, Oklahoma Development</td>
<td>Juvenile Affairs, Office of</td>
<td>Physician Manpower Training Commission</td>
<td>Uniform Building Code Commission, Oklahoma</td>
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<td>Capitol Improvement Authority, Oklahoma</td>
<td>Fire Marshal Commission, State</td>
<td>Labor, Department of</td>
<td>Private Vocational Schools, Oklahoma Board of</td>
<td>Water Resources Board, Oklahoma</td>
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<td>Governor, Office of the</td>
<td>Law Enforcement Education and Training, Council on</td>
<td>Rehabilitation Services, Oklahoma Department of</td>
<td>Corrections, State Department of</td>
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<td>Children and Youth, Commission on</td>
<td>Health Care Authority, Oklahoma</td>
<td>Libraries, Oklahoma Department of</td>
<td>Safety, Department of Public</td>
<td>Mental Health and Substance Abuse Services, Department of</td>
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<td>Health, State Department of</td>
<td>Lieutenant Governor, Office of the</td>
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<td>Commerce, Oklahoma Department of</td>
<td>Historical Society, Oklahoma</td>
<td>Management and Enterprise Services, Office of</td>
<td>School of Science and Mathematics, Oklahoma</td>
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</tbody>
</table>
What is coordination?

Setting the foundation with consolidation and unification, OMES was able to reduce government and reform technology structure, operations and purchasing procedures. Closing the chapter on unification for the mandated agencies, OMES moves forward with coordination as outlined in ITCCA:

- Coordinate and require reporting and approval of state agency technology purchases and projects.
- Enable the CIO to assess technology needs and capabilities of Oklahoma.
- Move state government forward to ensure delivery of essential public services to citizens.

In short, the coordination part of the act requires two-way communication. Agencies, higher education and other affiliate organizations are mandated to send OMES-specific annual reports on various items such as technology assets, investments, projects, security risks and more.

Cost avoidance from statewide technology contracts is part of the reporting outlined in the coordination side of the act. With competitive statewide contracts and better pricing negotiation for state and affiliate organizations, Oklahoma has saved over $190 million due to lowered pricing for technology purchases.

Reported information provides OMES the necessary data for assessment of technology capabilities and needs for Oklahoma government. Reporting will be instrumental in shaping the next chapter for technology optimization in the State of Oklahoma, all the while meeting the legislative intent of ITCCA.

While $328 million in savings and reduced spend is no small feat, OMES is truly excited for the next chapter. Continuing with consolidation and coordination moves Oklahoma forward with improving interaction and education of citizens on government services, supporting innovation of processes among agency organizations and building 21st century infrastructure in place of outdated technology.
WASHINGTON — Duplicative and inconsistent federal regulations can hinder efforts to unify states’ information technology, save taxpayers’ money and secure citizens’ data, Oklahoma Chief Information Officer Bo Reese testified on June 21 before the U.S. Senate Homeland Security and Governmental Affairs Committee.

“Over the past five years, (OMES has) reduced these redundancies, made large strides to unifying technology, and completed consolidation of 76 of the 78 mandated state agencies and more than 30 voluntary agencies,” said Reese, who leads the Information Services division for the Office of Management and Enterprise Services.

Oklahoma’s IT unification has also created a robust cybersecurity program, Oklahoma Cyber Command, Reese said. In 2016, Cyber Command successfully responded to about 32,000 cases of unique malware, about 750 instances of malicious activity and nearly 400 occasions of unauthorized access.

“We appreciate efforts by the federal government to secure and protect sensitive citizen information because we also share that responsibility at the state level,” Reese said. “But we must accomplish our shared goal without overly burdening state governments, ensuring that we are delivering government services to citizens in the most efficient and cost-effective manner.”

Reese, who also serves as vice president of the National Association of State Chief Information Officers, was invited to testify at the hearing, “Cybersecurity Regulation Harmonization,” to give an overview on how federal data security regulations impact the work of CIOs to introduce efficiencies and generate savings.
“State CIOs and chief information security officers must comb through thousands of pages of federal regulations to ensure that states are in compliance with rules from our federal partners,” he said. “Even though many federal regulations are similar in nature, in that they aim to protect high-risk information, they are mostly duplicative but have minor differences which can obscure the goal of IT consolidation, the whole point of which is to streamline IT applications and simplify the enterprise IT environment to produce savings for taxpayers.”

In his testimony, Reese brought attention to several federal cybersecurity regulations that pose obstacles for state IT unification and risk-based cybersecurity investments. Examples included differences in IRS and FBI regulations on what to include in passwords and how long to keep them.

Reese also called on federal regulatory agencies to normalize the federal cybersecurity compliance audit process, which encourages states to make counterproductive compliance investments instead of ones based on risk.

“This approach is problematic for state government cybersecurity because it encourages state CIOs to make check-the-box compliance investments instead of ones based on risk, which is the more secure approach to managing sensitive data.”

Reese’s full testimony and a recording of the hearing can be found on the U.S. Senate Homeland Security and Governmental Affairs Committee website.
# Summary of Unification

## Consolidation Project Savings

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Status</th>
<th>FY2012</th>
<th>FY2013</th>
<th>FY2014</th>
<th>FY2015</th>
<th>FY2016</th>
<th>FY2017</th>
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<td>$8,903.55</td>
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</tbody>
</table>
## Agency Name | Status | FY2012 | FY2013 | FY2014 | FY2015 | FY2016 | FY2017
--- | --- | --- | --- | --- | --- | --- | ---
Department of Corrections IT Unification | Completed | | | | | | $891,263.49
Department of Corrections HCM | 
Completed | -$132,472.00 | $93,753.00 | $234,892.00 | $234,892.00 | $234,892.00
Department of Environmental Quality IT Unification | 
Completed | | | | | | $117,944.34
Department of Libraries IT Consolidation | Completed | $115,599.00 | $115,599.00 | $110,099.00 | $110,099.00 | $115,599.00
Department of Mental Health and Substance Abuse IT Unification | Planning | |
Department of Tourism IT Consolidation | Completed | $93,606.70 | $94,406.70 | $93,726.70 | $93,726.70 | $93,726.70
Department of Transportation IT Consolidation | Completed | $12,265.50 | $272,462.75 | | | $362,460.75
Department of Veterans Affairs IT Unification | Completed | | | $116,034.16 | | | $116,034.16
DEQ - Position Consolidation | Completed | $113,475.00 | $113,475.00 | $113,475.00 | $113,475.00 | $113,475.00
Disaster Recovery Services | Completed | $247,344.00 | $419,245.00 | $203,524.00 | $203,524.00 | $203,524.00
DOC - Re-organization | Completed | $140,570.00 | $140,570.00 | $140,570.00 | $140,570.00
DPS E-Seek Barcode MSR Reader Solution | Completed | \$4,452.00 | \$4,452.00 | \$4,452.00 | \$4,452.00
DSD Building Moves | Completed | | | | | $127,144.77
Educational Quality and Accountability IT Unification | Completed | | | | $7,343.80 | $14,208.97
EGID - Manage Engine Renewal | Completed | | $4,148.00 | $4,148.00 | $4,148.00 | $4,148.00
EGID IT Consolidation | Completed | | $60,500.00 | $1,233,192.60 | $1,584,005.78 | $1,584,005.78
Eliminate Unused Software - Shared Services* | Completed | $125,204.00 | $128,960.00 | $132,829.00 | $136,814.00 | $140,918.00
Employee Benefits Council IT Consolidation | Completed | $150,114.51 | $214,083.65 | $208,583.65 | $208,583.65 | $214,083.65
Employee Benefits Division - VM Ware | Completed | | $5,357.00 | $5,357.00 | $5,357.00 | $5,357.00
Fiber - Classen Buildings | Completed | -$33,335.80 | $14,592.00 | $14,592.00 | $14,592.00 | $14,592.00
Fiber - LandMark Tower | Completed | -$49,513.89 | $14,820.72 | $14,820.72 | $14,820.72 | $14,820.72
Fiber - Professional Engineers & Land Surveyors | Completed | -$29,921.80 | $4,164.00 | $4,164.00 | $4,164.00 | $4,164.00
Fiber Optic Asset Tracking System | Completed | $6,292.16 | $2,453.94 | $2,453.94 | $2,453.94 | $2,453.94
Health Department IT Consolidation | Completed | $60,000.00 | $1,431,406.14 | $169,473.80 | $597,779.92 | $597,779.92
Health Department Network Unification | Completed | $1,822,537.00 | $1,437,627.00 | $1,437,627.00 | $1,437,627.00 | $1,437,627.00
Health Department Printer Optimization* | Completed | $342,190.43 | $362,190.43 | $362,190.43 | $362,190.43
Historical Society IT Unification | Completed | | | | | $65,073.91
Horse Racing Commission IT Unification | Completed | | | | | $74,38
Human Services Department IT Unification | Completed | | | | | $5,027,467.71
IPSH Health Exchange Information | Completed | | $74,000.00 | $196,100.00 | $196,100.00 | $196,100.00
ITSW1004 Cable Materials and Accessories | Completed | $2,604,000.00 | $0.00 | $0.00 | $0.00
ITSW1024 Encrypted Email Software | Completed | $54,000.00 | $5,400.00 | $5,400.00 | $5,400.00
ITSW1030 Good Technology RFP | Completed | $5,340.00 | $5,340.00 | $5,340.00 | $5,340.00
J.M. Davis Memorial Commission IT Unification | Completed | | | | | $219,60
JD McCarty Center IT Unification | Completed | | | | | $76,161.00
Labor Department IT Consolidation | Completed | $86,293.24 | $83,813.61 | $86,924.59 | $95,628.90 | $93,429.34
LIMS - Laboratory Information Management System | Completed | $580,056.04 | $116,034.16 | $116,034.00 | $116,034.16 | $116,034.16
Live Scan Fingerprinting System | Completed | $45,000.00 | $45,000.00 | $45,000.00 | $45,000.00 | $45,000.00
Medical Claims Clearinghouse | Completed | $48,000.00 | $28,200.00 | $28,200.00 | $28,200.00 | $28,200.00
Medical Examiners IT Consolidation | Completed | $13,932.00 | $8,432.00 | $8,432.00 | $8,432.00 | $13,932.00
Medicolegal Inv.- Software for LCMS Liquid Crystal/Mass Spectrometry | Completed | $357,932.76 | $0.00 | $0.00 | $0.00
Microsoft EA Cost Savings Project | Completed | | | | | $5,300,000.00
Miners Department IT Consolidation | Completed | -$10,913.04 | -$16,413.04 | -$16,413.04 | -$10,913.04 | -$16,413.04
Multi Injury Trust Fund IT Unification Project | Completed | $1,461.00 | $6,461.00 | $1,461.00 | $1,461.00 | $1,461.00
ODAFF - Oracle Licensing Application | Completed | -$7,470.00 | $5,028.00 | $5,028.00 | $5,028.00 | $5,028.00
ODOT Video Editing System | Completed | $29,669.75 | $0.00 | $0.00 | $0.00 | $0.00
Office of Juvenile Affairs IT Unification | Completed | | | | | $33,250.44
Office of Personnel Management IT Consolidation | Completed | $70,595.68 | $77,932.68 | $77,045.68 | $70,745.68 | $70,745.68
OKDHS Eliminate Unused Software* | Completed | | | | | $286,273.50 | $202,987.00

### FY2013

- **Department of Corrections IT Unification**: $93,753.00
- **ODOT Video Editing System**: $29,669.75
- **OKDHS Eliminate Unused Software**: $286,273.50

### FY2014

- **Department of Corrections IT Unification**: $234,892.00
- **OKDHS Eliminate Unused Software**: $286,273.50

### FY2015

- **Department of Corrections IT Unification**: $234,892.00
- **OKDHS Eliminate Unused Software**: $286,273.50

### FY2016

- **Department of Corrections IT Unification**: $234,892.00
- **OKDHS Eliminate Unused Software**: $286,273.50

### FY2017

- **Department of Corrections IT Unification**: $234,892.00
- **OKDHS Eliminate Unused Software**: $286,273.50
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<tr>
<th>Agency Name</th>
<th>Status</th>
<th>FY2012</th>
<th>FY2013</th>
<th>FY2014</th>
<th>FY2015</th>
<th>FY2016</th>
<th>FY2017</th>
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<td>OMB-Desktop/Laptop Replacement</td>
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<td>Workers Compensation Commission IT Unification</td>
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<tr>
<td><strong>Total Annual Savings</strong></td>
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</table>

Savings Over 6 Years **

$111,770,146

Notes:  
* FY 12 plus NPV of savings achieved in FY 13 - FY 17  
**Vendor and/or Employee Cost Savings Idea  
**New reporting now available as a result of performance informed budgeting.
Cost Avoidance — Projects

<table>
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<tr>
<th>Project Name</th>
<th>Status</th>
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<th>FY2013</th>
<th>FY2014</th>
<th>FY2015</th>
<th>FY2016</th>
<th>FY2017</th>
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<td>Legacy Voice Optimization</td>
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<td>eDiscovery Open Records Request Software</td>
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<td>Mainframe Emulation Transformation</td>
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Savings Over 6 Years ¹ $26,932,532

Notes: ¹ FY 12 plus NPV of savings achieved in FY 13-FY 17

Cost Avoidance — Purchasing

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Notes: ¹ Actual savings for FY 12-FY 16 as reported in the annual OMES Procurement Cost Savings Report. FY 17 cost savings are still being reported and do not reflect total cost savings for the fiscal year.

Consolidation Portfolio Active Projects

Agency by Agency

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<th>Project No</th>
<th>Project Name</th>
<th>Project Phase</th>
<th>Risk Rating (10 - 48)</th>
<th>CBA NPV</th>
<th>Total Forecast Cost</th>
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Agency-by-Agency Completion

- Able Tech
- Abstractors Board
- Accounting Council
- Aeronautics Commission
- Agriculture
- Anatomical Board*
- Architects Board
- Arts Council
- Attorney General
- Athletic Commission
- Banking Department
- Bili (Wierl)
- Bond Advisor
- Building Bonds Commission
- Bureau of Narcotics
- Capital Improvement Board
- Capital Improvement Authority
- Career Tech
- Center for Advancement of Science and Technology - OCST
- Children & Youth Commission
- Chiropractic
- Commerce
- Conservation
- Corporation Commission IT Unification
- Court of Existing Claims IT Unification
- Construction Industries Board
- Consumer Credit Department
- Court of Existing Claims
- CLEET
- Dentistry Board
- Department of Central Services
- Department of Corrections
- Department of Environmental Quality IT Unification
- Disability Concerns
- Education Department
- Education Quality & Accountability
- EGD
- Employees Benefits Council
- Emergency Management
- Ethics Commission
- Finance Authority
- Fire Marshall
- Funeral Board
- Governor
- Health Dept.
- Historical Society
- Horse Racing Commission
- Human Rights Commission
- Human Services Department IT Unification
- Industrial Finance Authority
- Independent Defense
- Interstate Oil Compact Commission
- J.D. McCarty Center Unification
- J.M. Davis Memorial Commission IT Unification
- Judicial Complaints Council*
- Juvenile Affairs
- Labor Department
- Libraries
- Licensed Social Workers Board
- Liquefied Petroleum Gas Board
- Long Term Care Admin. Board
- Marginal Well Commission
- Medical Examiners
- MedProtector Commission
- Mines Department
- Motor Vehicle Commission
- Multiple Injury Trust Fund*
- Native American Cultural & Education Authority
- Nursing Oklahoma Board of
- ODOT
- Oklahoma Health Care Authority IT Unification
- Optometry Board
- Pardon & Parole
- Personnel Management Office
- Pet Breeders*
- Pharmacy
- Physician Manpower Training Commission
- Private Vocational Schools Board
- Psychologists
- Public Safety Department
- Real Estate
- Rehabilitation Services
- Scenic Rivers Commission
- Science & Math
- Sorghum Commission
- Speech Pathology Board
- State Treasurer
- Teacher Preparation Commission
- Teachers' Retirement System
- Tobacco Settlement Endowment Trust
- Tourism & Recreation Department
- Uniform Building Code Commission
- University Hospitals Authority*
- Used Motor Vehicles Commission
- Veterans Affairs
- Veterinary Medical Examiners
- Water Resources Board IT Unification
- Will Rogers Memorial Commission IT Unification
- Wheat Commission
- Workers' Compensation Commission
- "No IT Services"
Service-by-Agency Completion

- 1st National Building – Fiber
- Career Tech – Email Consolidation
- Classen Buildings - Fiber
- Corrections – HCM
- Infrastructure- DHS Cloud Email
- Health Dept. - Network
- Health - Unused Software
- Health – Printer Optimization
- DHS – Disaster Recovery
- ISD - Unused Software
- Landmark Tower – Fiber
- ODAFF - Help Desk
- ODAFF – Printer Optimization
- ODOT VoIP
- OKC County Health Dept – VoIP
- OSBI-Desktop/Laptop Replacement
- Prof Engineers & Land Surveyors – Fiber
- SDE - HUPP Contract Consolidation
- SDE - Mainframe
- SDE - Print Services Phase 1
- SDE - Print Services Phase 2
- VA - Help Desk
Service-by-Service Completion

- Antivirus/Spam/Encryption Pilot
- COMIT Tele-management Billing Module
- Microsoft Enterprise Agreement
- People Move 2012
- PPM Tool Pilot
- Pre-Surplus Clearing House — 2012 Cost
- Savings Idea

- Security as a Service Phase I
- Project Portfolio Management Rollout
- IT Advisory Services
- Security Education & Training
- Statewide Mainframe Consolidation
- Tax Commission Network Unification
Spotlight: ‘One Mission,’
OMES IS as a ‘Team of Teams’

Strategies employed by the Office of Management and Enterprise Services to unify the state’s information technology under one umbrella are highlighted in an important new book on organizational leadership, One Mission: How Leaders Build a Team of Teams, by bestselling author Chris Fussell.

One Mission is a follow-up to the New York Times bestseller Team of Teams: New Rules of Engagement for a Complex World authored by Gen. Stanley McChrystal with Fussell. In Team of Teams, McChrystal and Fussell articulate concepts used by the Joint Special Operations Command in Iraq and Afghanistan to create a more adaptable and effective team.

One Mission presents OMES Information Services as a case study in how to successfully apply these concepts to one of the most complex projects in state history: the State of Oklahoma’s unification of IT assets.

“Our inclusion in this important book is an honor,” said Secretary of Finance, Administration and Information Technology Preston L. Doerflinger, who is the director of OMES. “Our experience shows that it’s possible to rethink government and employ forward-thinking, non-bureaucratic concepts to how we do business. Such thinking and tactics allow OMES to bring more value to our partner agencies and to Oklahoma taxpayers.”

The Information Technology Consolidation and Coordination Act of 2011 charged OMES with increasing the effectiveness and efficiency of the state’s technology services. Over the past six years, OMES has reduced redundancies, made large strides toward unifying technology and has completed unification of more than 100 mandated and voluntary agencies at a currently estimated reduced spending and projected savings of more than $328 million.

A critical tool employed by OMES Information Services from Team of Teams is the use of a daily video teleconference accessible across the entire organization.

Typically running 20-40 minutes, the daily call focuses on current issues, what the organization needs to accomplish before the next touch point and what new intelligence has been uncovered since the last touch point. It is an effective means to focus the state’s IT resources on specific outcomes and empower team members to achieve desirable results as quickly as possible. This tool has allowed OMES to become more efficient and pass cost savings back to the agencies we serve, while maintaining, and in many cases improving, service levels.

“Using the tools from Team of Teams has helped us refocus and better coordinate our business,” said Oklahoma Chief Information Officer Bo Reese. “By uniting our people around one vision, we increase our performance and can better serve our partner agencies.”