

Medical Record Request - VARIS

Policy and timelines for **HealthChoice**

Purpose of Request

- ▶ The medical records acquisition process designed by VARIS and HealthChoice clearly outlines procedures and timelines, ensuring health care providers timely submission of health care records.

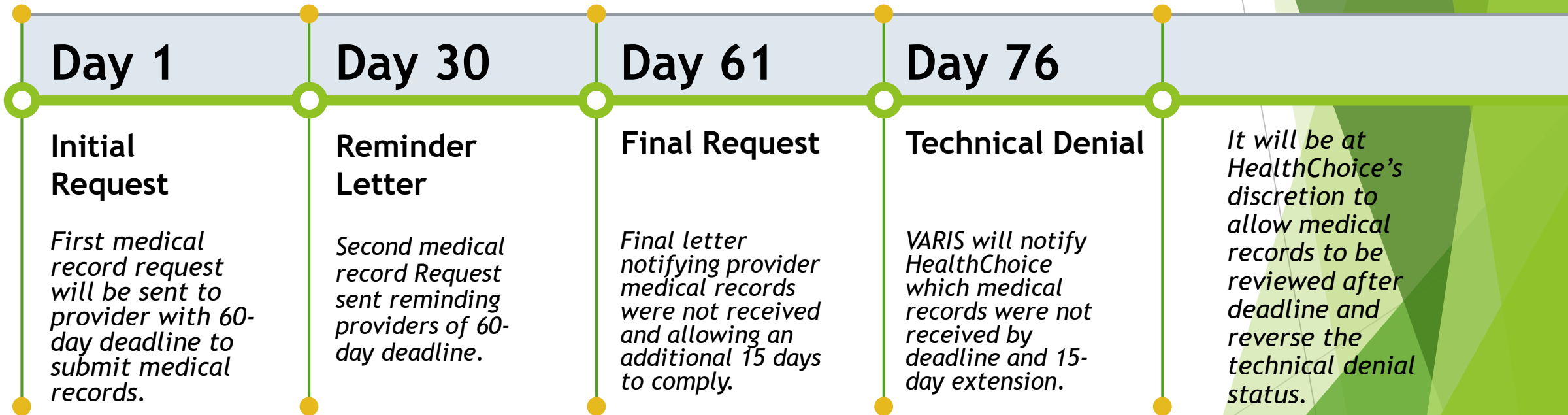
HealthChoice has contracted with VARIS LLC to conduct a review of acute inpatient claims reimbursed using the DRG payment methodology. The purpose of this review is to validate the accuracy of HealthChoice's payment, including the verification of the diagnosis and procedure codes submitted on the UB-04 claim form.

To perform this review, HealthChoice has authorized VARIS LLC to request and receive medical records and billing documentation.



Timeline

Record Request Notification



General Information

Medical record requests will be mailed to the attention of the provider's medical records department. The request will include the following:

- HealthChoice introductory letter.
- VARIS medical record request.
- VARIS list of medical records requested.
- Cover sheet.

RECORDS SUBMISSION:

Medical Records can be submitted to VARIS LLC by mail, electronically (CD) or fax.

Medical records should be mailed to:

VARIS LLC
3915 Security Park Drive, Suite B
Rancho Cordova, CA 95742

Secure email: medicalrecords@varis1.com

Fax: 916-294-0844

HealthChoice

Contact Information

VARIS LLC

3915 Security Park Drive, Suite B
Rancho Cordova, CA 95742

Phone: 916-294-0860

Email: medicalrecords@varis1.com

Fax: 916-294-0844

HealthChoice